



ST HELENS
BOROUGH COUNCIL

Children and Young People Services Scrutiny Committee

21 March 2022

Report Title:	Quarter 3 Performance Report 2021/22
Cabinet Portfolio	Children and Young People and Education, Skills and Business
Cabinet Member	Councillor Nova Charlton and Councillor Kate Groucutt
Exempt Report	No
Reason for Exemption	N/A
Key Decision	No
Public Notice issued	N/A
Wards Affected	All
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Borough priorities	Ensure children and young people have a positive start in life	X
	Promote good health, independence, and care across our communities	
	Create safe and strong communities and neighbourhoods for all	
	Support a strong, thriving, inclusive and well-connected local economy	
	Create green and vibrant places that reflect our heritage and culture	
	Be a responsible Council	

1. Summary

- 1.1 The Quarter 3 Performance Report 2021/22 provides an analysis of progress and performance over the period. The report reflects the new Performance Framework and targets aligned to the priorities and outcomes of the Borough Strategy as agreed by Cabinet on the 21st of April 2021. This framework provides the basis for quarterly performance reporting to Cabinet and Overview and Scrutiny during 2021/22.

The Council acknowledges that effective performance management arrangements are critical to supporting decision making during these challenging times and work continues to ensure the development of the Performance Framework and performance management processes across the Council.

There are 79 performance indicators where data is available to be reported at Quarter 3 2021/22. Of these:

- **66%** of indicator targets have been either exceeded, met fully, or met within 95% of target. This compares to 60% in Quarter 2 2021/22.
- **34%** of indicator targets were not met. This compares to 40% in Quarter 2 2021/22.

The trend measure indicates over the course of the last 12 months:

- **55%** of indicators showed improvement,
- **9%** of indicators maintained the same performance
- **36%** of indicators showed a downward trajectory.

The position is broadly in line with that at Quarter 3 2020/21.

Approximately a third of all indicators where comparison is possible are in the top quartile, whilst 32% are in the bottom quartile. The position remains in line with that at Quarter 2 2021/22.

Improvement action to address the summary position above is set out within the body of the Quarter 3 Performance Report under the respective priorities and outcomes sections of the report.

- 1.2 The report takes the format of an executive summary of performance, followed by a more detailed breakdown for each priority and their respective outcomes. Tables have been included to highlight performance against outcome areas, along with a summary of actions that are being taken to improve performance.

2. Recommendations for Decision

The Children and Young People Services Scrutiny Committee is recommended to:

- i) **Note the performance position at Quarter 3 2021/22 for Priority 1 – Ensure children and young people have a positive start in life;**
- ii) **Note the actions planned by the Children and Young People & Integrated Health and Social Care Directorates to address specific areas for performance improvement in relation to Priority 1; and**
- iii) **Consider whether there are any potential items for further scrutiny as a part of the Committee’s work programme based on performance information received.**

3. Purpose of this Report

- 3.1 The Council remains committed to the regular monitoring and reporting of performance information to ensure the delivery of efficient, effective and value for money services that meet the needs and expectations of the customers and communities it serves. The purpose of the report is to present a summary of performance against its priorities and respective outcomes.

- 3.2 The format of the report is split into 2 distinct parts:

Part 1 of the report is a statistical analysis of the performance position at Quarter 3 2021/22.

Part 2 of the report is a commentary on performance against delivery of the 6 Borough Strategy priorities and their respective outcomes, summarising current performance within the quarter and action being taken to improve performance where required. Scorecards for each priority area are included to provide further information on individual performance measures.

4. Background /Reasons for the recommendations

- 4.1 The Quarter 3 Performance Report 2021/22 reflects performance during April to December of the current financial year against the Council’s new Performance Framework. To measure performance in Quarter 3 2021/22, the Council is reporting against 79 performance indicators. Additional indicators linked to the outcomes of the 6 priorities will be reported over the course of the year as and when data is available as not all data is available on a quarterly basis. The indicators reported are split between Tier 1 and Tier 2:

Tier 1 – A set of high-level strategic indicators and targets that constitute the Outcomes Framework of the Borough Strategy 2021-2030.

Tier 2 – A set of performance indicators and targets to address key priority areas of performance within Directorates / Departments linked to the business planning process and many of the wide-ranging impacts of the Covid-19 pandemic. During this unprecedented period, it is more critical

than ever that the Council has a clear understanding of what it needs to measure and how it is performing to inform effective decision making.

4.2 Annual targets have been set where possible within the context of national, North West, and local authority comparator group data. Equally targets aspire to be challenging but achievable within the context of the available resources. The targets also take account of performance during 2020/21, which was an unprecedented year due to the onset of the Covid-19 pandemic. The impact of the pandemic on performance within St Helens, be it direct or indirect, was highlighted within the 2020/21 Performance Outturn Report.

4.3 The impact of the pandemic in Quarter 3 2020/21 needs to be considered when reviewing the 12-month performance trend in Quarter 3 2021/22. Equally in many areas the impact of the pandemic on performance is yet to be fully realised and understood. However, given the effect of the pandemic on St Helens to date there is the strong likelihood that existing inequalities may be widened, presenting potential risks for future performance in relation to the outcomes the Council is seeking to deliver.

5. Community Impact Assessment

5.1 Not required as the report has no direct impact on the community.

6. Consideration of Alternatives

6.1 None

7. Conclusions

7.1 The Quarter 3 Performance Report 2021/22 – Priority 1 focus for Children and Young People Services Scrutiny Committee at Appendix 1 provides an assessment of the Council's performance during April to December of the current financial year. The impact of the pandemic continues to pose significant challenges for the Council and St Helens Borough. Robust and appropriate performance management arrangements continue to be critical to support effective decision making and enable the delivery of the Council's desired outcomes across the borough and its communities.

8. Implications

8.1 Community Impact Assessment (CIA) Implications

Not required as the report has no direct impact on the community.

8.1.1 Social Value

8.1.1.1 None

8.1.2 Sustainability and Environment

8.1.2.1 None

8.1.3 Health and Wellbeing

8.1.3.1 None

8.1.4 Equality and Human Rights

8.1.4.1 None

8.2 Customers and Resident

8.2.1 None

8.3 Asset and Property

8.3.1 None

8.4 Staffing and Human Resource

8.4.1 None

8.5 Risks

8.5.1 The regular monitoring and reporting of performance to Cabinet and Overview and Scrutiny is undertaken to mitigate the risk of underperformance.

8.6 Finance

8.6.1 None

8.7 Policy Framework Implications

8.7.1 None

8.9 Impact and Opportunities on Localities

8.9.1 None

9. Background papers

9.1 None

10. Appendices

10.1 Appendix 1 – Quarter 3 Performance Report 2021/22 – Priority 1 Focus for Children and Young People Services Scrutiny Committee.